MAYER
DOMESTIC WATER
IMPROVEMENT DISTRICT

RULES AND REGULATIONS

Adopted: 9-28-2017

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MAYER DOMESTIC WATER IMPROVEMENT DISTRICT

RULES AND REGULATIONS

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MAYER DOMESTIC WATER IMPROVEMENT DISTRICT

RULES AND REGULATIONS

THESE RULES AND REGULATIONS of the Mayer Domestic Water Improvement District (Also referred to as District or Mayer DWID within these Rules and Regulations) are effective as of the **September 28, 2018** as approved and authorized by the Board of Directors.

ARTICLE I

DEFINITIONS; DEFINED TERMS

Section 1. The following defined terms are used in these Rules and Regulations and shall have the meanings assigned to them where referenced:

A. **Active Account.** Any billing account maintained by the Water District for a Water District customer that is currently paid up to date. (Revised 2/24/2022)

B. **Authorized Water Service Connection.** The Water District's water lines and water delivery system to a Parcel that is constructed in compliance with these Rules and Regulations, for which an application for service or Special Approved Water Connection Permit has been approved, for use consistent with the use of the Parcel at the time the application for service or Special Approved Water Connection Permit was approved. The Authorized Water Service Connection includes water delivery service and the pipes, valves and other equipment and installations required for such water delivery service.

C. **Board of Directors**. The Board of Directors shall have the meaning assigned to it in Article III, Section 1.

D. **Critical Water Condition.** A Critical Water Condition shall be determined by the District and/or District Manager and shall include, but not be limited to, water supply conditions affected by drought, high fire threat and demand greater than the Water District's water production capability, and shall result in the water use restrictions set forth in Appendix A attached hereto and made a part hereof for all purposes. (Revised 2/27/2020)

E. **Director(s).** A duly qualified and elected member of the Board of Directors.

F. **Domestic Use.** Use of water for household and residential purposes and associated irrigation of lawns, gardens, and landscape.

G. **Inactive Account.** Any billing account maintained by the Water District for a Water District customer which is delinquent for more than 90 days or has not had service for 150 days.

H. **Parcel.** An area of land, of any size, within the boundaries of the Water District that is capable of being conveyed by a single legal description in one ownership.

I. **Person.** Any individual, partnership, co-partnership, firm, company, corporation, limited liability company, association, joint stock company, trust, state, municipality, Native American tribe, political subdivision, Federal governmental agency or any other entity recognized by law, including their legal representatives, agents and assigns.

J. **Rate Schedule**. All rates, charges and fees established by the Water District and more particularly described in Article X of these Rules and Regulations.

K. **Special Approved Water Connection Permit.** The written authorization required for any connection to or water delivery service from the Water District's delivery system for any purpose other than serving Domestic Use associated with one dwelling unit on a Parcel, including any change in use of a Parcel after the grant of an Authorized Water Service Connection to a use other than Domestic Use or to increase the number of dwelling units.

L. **The Water District.** The Mayer Domestic Water Improvement District, a domestic improvement district and a political subdivision of Yavapai County.

M. **Unauthorized Water Service Connection.** Any connection to Water District lines for which (1) the Water District has not approved an application for service; (2) the Water District has not issued a Special Approved Water Connection Permit; or (3) for which no record of account exists in the Water District's records.

N. **Unit**. A single apartment, condominium, or suite on a Parcel containing multiple apartments, condominiums, or suites.

ARTICLE II

BUSINESS ADDRESS AND MEETING PLACE

Section 1. Principal Office. The principal office for the transaction of business of the Water District is hereby fixed and located at the district offices at 12994 Central Avenue, Mayer, Arizona 86333. The mailing address is PO Box 416, Mayer, Arizona 86333

Section 2. Meetings. The usual monthly Board Meetings will be held in the Board room of the district office at 12994 Central Avenue, Mayer Az. 86333. Meetings will be held on the 4th Thursday of the month at 6pm unless a notice of change is given by the Board. Notice of meetings and agendas will be posted at the Water District office ~~and the Mayer Post Office~~ at least 24 hours prior to the meeting. **(Revised Meeting Date and Time 10-25-18) (Revised Notice of meetings and agendas posting site 2-25-2021)**

ARTICLE III

BOARD OF DIRECTORS AND OFFICERS

Section 1. Board of Directors. The Board of Directors shall consist of five members.

Section 2. Terms of Office. The normal term of office for each member of the Board of Directors ("Director" or "Directors," as the case may be) shall be four years. Each Director shall be elected at the general statewide election on the first Tuesday after the first Monday in November of even-numbered years.

A. Term of office for the elected Directors shall begin on January 1, following the November election.

B. Directors shall serve without compensation but may be reimbursed for actual expenses incurred.

Section 3. Qualifications of Directors. Each Director shall be either a resident of the Water District or a property owner within the District.

Section 4. Responsibilities of the Board The Board represents ALL the Owners/Users and is tasked with working in furtherance of the best interests of the District.

- New Board members **must** review the Arizona Open Meeting Laws prior to their first Board meeting.
- All Board members must take an approved Open Meeting Law Training Course on an annual basis, in the first quarter of each year.
- The Board should be attentive to the input of the Owners/Users.

- All Board members **must** refrain from self-interest, either individually or as a group, and strictly comply with A.R.S. 38-481 and A.R.S. 38-501 *et seq.* A Board member shall not participate in any manner in any matter involving the appointment or employment of a relative and shall disclose that a conflict of interest exists and refrain from participating or otherwise having any involvement in any matter in which the Board member or a relative has a direct or indirect pecuniary or proprietary interest.
- The Board should actively be involved in customer relations.
- The Board should be in regular contact with Management and Staff and Direct Management and staff appropriately.

All new Board members should receive an orientation packet They shouldalso be directed to review the MDWID Rules and Regulations Policy, and the Yavapai County Special District Manual, which are all available on the District website (follow the Management Team link) **(Revised 7-22-2021)**

Section 6. Officers of the Board of Directors. The officers shall be elected by the Board of Directors and shall consist of a Chairman, a Clerk of the Board and three members at large.

Section 7. Vacancies. Vacancies on the Board of Directors caused by any event other than the termination of the normal four-year term, shall be filled by appointment by the Board of Directors. The new Director will complete the remaining term of the vacated position. In the event that such vacancy results in the loss of an officer, the Board of Directors shall elect a new officer to complete the remaining term of the vacated officer position.

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ARTICLE IV

MODIFICATIONS TO THE RULES AND REGULATIONS

These Rules and Regulations and all amendments thereto must be adopted by majority vote of the Board of Directors, and any changes or amendments to these Rules and Regulations shall be set forth in the meeting minutes and a resolution of the Board of Directors.

ARTICLE V

COMMITTEES

The Board of Directors may from time to time appoint such committees as the Board of Directors may deem advisable, and such committees shall have such authority and shall perform such duties as may be prescribed

by the Board of Directors. Members of such committees shall serve until completion of their duties and dismissal by the Board of Directors. The Board of Directors may dissolve such committees at any time by a majority vote.

ARTICLE VI

GENERAL DUTIES, FUNCTIONS AND AUTHORITIES OF THE BOARD OF DIRECTORS

Section 1. General Duties and Functions of the Board of Directors. It shall be the duty of the Board of Directors to control and manage all matters pertaining to the water system of the Water District in conformity with these Rules and Regulations and all applicable Federal, state, county and local laws. The Board of Directors shall have general supervision over the Water District's water system, all real and personal property connected with the Water District's physical infrastructure, including but not limited to pipelines, pumps, valves, storage tanks, wells and all other physical attributes of the water system, buildings and office equipment used by the Water District, motor vehicles used by Water District employees, and such other physical and material items that are used in the daily management and operation of the water system. In addition to the foregoing, the Board of Directors shall have general supervision over all employees and agents of the Water District, and shall have the authority to enter into contracts with suppliers, insurance carriers, general contractors, laborers, legal counsel, and any other third parties who the Board of Directors deems necessary for the continued operation and benefit of the Water District.

Section 2. Purchases of Equipment, Materials and Services; Competitive Bidding. The Board of Directors shall have the authority to purchase equipment, materials and services that are necessary for the operation and maintenance of the Water District and its water system. All such purchases of equipment, materials and services made by the Water District, having an estimated cost in excess of **$50,000.00** per transaction shall be based on competitive bids **per ARS 41-2535.** This requirement shall not apply to contracts for professional services.

Section 3. Other Authorities. In addition to the functions and duties listed in Sections 1 and 2 of this Article VII, the Board of Directors shall have the authority to establish or amend the Rate Schedule, to establish construction specifications for Authorized Water Service Connections, and to perform or establish such other duties, functions, rules, regulations or other matters specifically authorized in these Rules and Regulations and in the Arizona Revised Statutes.

ARTICLE VII

THE WATER DISTRICT'S RESPONSIBILITIES AND LIABILITIES; WATER DISTRICT CUSTOMERS' RESPONSIBILITIES AND LIABILITIES

Section 1. Water District Responsibilities and Liabilities.

A. The Water District does not assume the responsibility of inspecting a Water District Customer's piping or apparatus and will not be responsible for any problem or damage due to improper installation or maintenance of piping or apparatus.

B. The Water District reserves the right to refuse service unless the Water District Customer's lines or piping are installed in such a manner as to prevent cross connections or backflow as more particularly set forth in the BACKFLOW PREVENTION AND CROSS-CONNECTION CONTROL PROGRAM described in Article XIV of these Rules and Regulations.

C. The Water District will attempt to notify the Water District Customer of any anticipated interruption of service if time permits, with the exception being emergency repairs.

D. The Water District shall not be responsible for the negligence or intentional acts of any Person or forces beyond the control of the Water District resulting in any interruption of service. The Water District shall not be liable for any failure to perform its obligations where such failure is as a result of Acts of Nature (including fire, flood, drought, earthquake, storm, hurricane or other natural disaster), war, invasion, act of foreign enemies, hostilities (whether war is declared or not), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo, labor dispute, strike, lockout or interruption or failure of electricity or any other act beyond its control.

Section 2. Water District Customers' Responsibilities and Liabilities.

A. Piping on the Water District Customer's Parcel must be so arranged that the connections are conveniently located with respect to the Water District's lines or main and shall comply with (1) the construction specifications set forth in Article VIII of these Rules and Regulations and (2) BACKFLOW PREVENTION AND CROSS-CONNECTION CONTROL PROGRAM described in Article XIV of these Rules and Regulations.

B. If the Water District Customer's piping is so arranged that the Water District be called upon to provide extra services, each additional service to the Water District Customer's property will be considered as a separate and individual account.

C. The Water District Customer's piping and apparatus shall be installed and maintained by the Water District Customer, at the Water District Customer's sole cost and expense, in a safe and efficient manner and in accordance with these Rules and Regulations and in full compliance with the regulations of the State Department of Health and the Uniform Plumbing Code.

D. The Water District Customer shall safeguard the Water District's property placed on the Water District Customer's Parcel or Unit and premises and shall permit access to it by the authorized representatives of the Water District.

E. In the event that any loss or damage to the property of the Water District or any accident or injury to persons or property is caused by or results from the negligence or wrongful act of the Water District Customer, its agents, employees, guests, tenants, or other representatives, the cost of necessary repairs or replacements shall be paid by the Water District Customer to the Water District and any liability otherwise resulting shall be assumed by the Water District Customer.

F. Water purchased by the Water District Customer shall be used only on the customer's premises/property/parcel by members of its household, guest, tenants and employees and shall not be resold, given or diverted to **any other** premises/property/parcel. Disregard of this policy shall be sufficient cause for additional fees (3 times the rate), refusal of water service or termination of water service. (Revised 2/27/2020)

G. During a Critical Water Condition, as determined by the District or District Manager or other appropriate governmental authority, the Water District Customer shall use water only for those purposes specified for the water restriction levels set forth in Appendix A which is attached hereto and made a part of these Rules and Regulations. **A Critical Water Condition shall include, but not be limited to, water supply conditions affected by drought, high fire threat and demand greater than the Water District's water production capability.** As per Resolution 2012-6-14/2, the Water District shall have the authority to determine the appropriate water restriction level as set forth in Appendix A. In the event of a Critical Water Condition, the Water District shall provide reasonable notice of said Critical Water Condition by posting signs in conspicuous places such as the Post Office and the District Office. It is the responsibility of all Water District Customers to be aware of local water conditions and to make reasonable inquiries regarding water restrictions. Disregard for this rule by the Water District Customer, its guests, tenants, employees or other authorized parties shall be sufficient cause for the Water District's refusal or discontinuance of service to the Parcel. (Revised 2/27/2020)

H. The Water District may discontinue its service without notice for the following additional reasons:

1. To prevent fraud or abuse.
2. The willful disregard of or refusal to comply with these Rules and Regulations (or such rules as may be adopted by the Board of Directors) by the Water District Customer, its guests, tenants, employees or other authorized parties.
3. Emergency repairs.
4. Insufficient water due to circumstances beyond the Water District's control.
5. Legal processes.
6. Direction of public authorities.
7. Strike, riot, fire, floods, accident or any unavoidable cause.
8. Unauthorized turn-ons.
9. The Water District may suspend the service of, or refuse service to, any Water District Customer, its guests, tenants, employees or other authorized parties, who tamper with the property of the Water District.

I. Any water leaks should be reported by the Water District Member, its guests, tenants, employees or other authorized agents, to the Water District immediately.

ARTICLE IX

FEES AND CHARGES; ACCOUNTING AND REPORTING

Section 1. Water Rates.

A. All rates, charges and fees shall be provided in the Rate Schedule (herein so called) established by the Water District. The most current version of the Rate Schedule shall be available at the Water District office for inspection by the Water District Customers. Rates, charges and fees shall include, but not be limited to, the following:

1. **Stand-By Fee –** A Stand-by Fee will be charged on those accounts where the water is turned off for non-payment or at the request of the Water District Customer for reasons other than repair. This fee will apply to all account requests or turn-offs made after July 7, 1998, and will be in addition to all other applicable fees. In the event that the Water District Customer requests turn-on within the 12 calendar months following turn-off, the full water fee will be due, as well as all applicable fees.

2. **Turn-On/Turn-Off Fee –**Turn-On/Turn-off fees apply to requests made in writing by the Water District Customer currently using water, to turn-on or turn-off the District valve for non-emergency reasons. The Turn-On/Turn-Off fees will also be charged when an account is turned-off for non-payment.

3. **Late Fee –** Outstanding balances on all Delinquent Accounts shall be charged interest at the rate prescribed in ARS § 48-910(G). This late fee shall be in addition to all other applicable fees.

B. Rate Increases. The Board of Directors shall have the authority to adjust the Rate Schedule. Public notice of a proposed rate increase shall be given as provided in A.R.S. §48-910 and amendments thereto.

C. The Board of Directors shall have the authority to establish special water rates for all Yavapai County government entities (i.e. Fire Department) who wish to use the Water District's water.

D. The Water District may sell water, if there is an adequate supply in storage, to commercial contractors, the Forest Service, or any other person or entity who desires to buy surplus water from the Water District at such rates or purchase prices determined by the Board of Directors.

Section 2. Accounts. For purposes of its accounting and reporting requirements, the Water District shall establish the following types of billing accounts:

1. **Active Account –** Any account the Water District has of record of that is currently paid up to date.

2. **In-Active Account –** Any account that is delinquent for more than 90 days, has not had service for 150 days, or has not been a part of our records.

3. **Delinquent Accounts –** Delinquent amounts with an outstanding balance of $500.00 or more and meeting the criteria set forth in A.R.S. 48-910 may, at the discretion of the Manager or the Board, be subject to legal action, including but not limited to the recording of a notice of lien against the property. The lien amount may include attorney's fees and costs incurred by the District in preparing and recording the notice of lien.

Section 3. Billing and Collecting.

A. Bills will be rendered **monthly** and mailed to each Water District Customer's designated billing address. The Water District may, at the Board of Directors' instructions and discretion, vary the dates or lengths of the billing period.

B. Payments for water use will be computed in accordance with the Water District's authorized Rate Schedule.

C. Charge for service commences when the Authorized Water Service Connection is made, whether water is used or not.

D. A Water District property owner/customer wanting a guest, tenant, employee or other authorized party occupying said property to pay the Mayer DWID water utility bill, will need to fill out a Landlord Automatic Transfer Service Agreement form that is to be kept on file at the District office. Any owner/customer's tenant who is responsible for paying the Mayer DWID water utility bill while in an agreement or rental contract for said property will be required to fill out a New Account Application and pay all applicable fees to transfer the account billing into their name. An owner/customer is liable for any delinquent water bill left by a guest, tenant, employee or other authorized party occupying said property. The property owner/customer will be required to pay the delinquent amount and any fees that apply. New tenants or new owners will not be allowed to start service at the property until any previous balance on the account is paid to the District. The owner will not be required to pay any additional fees or deposits at the time an account is transferred back into their name. The owner/customer will be billed and be responsible for the minimum monthly service fee plus tax at such time the property is not being occupied. (Revised 2/27/2020)

E. Bills, including all applicable fees and state sales tax are due by the 10th of each month. Bills will be considered delinquent one (**1**) calendar day after due date. After the delinquent date, the Water District may, upon **twenty-eight** (**28**) calendar days **after the billing date**, shut off service to the Water District Customer whose bill is delinquent. Water will be restored when balance is paid in full plus the turn on fee. (Revised 6/25/2020)

F. Failure to receive bills or notices shall not prevent such bills from becoming delinquent nor relieve the Water District Member of its obligation to pay the bill or to comply with the terms and provisions of a notice.

G**.** If the Water District Customer believes a bill to be in error, it shall present its claim in writing to the Water District before the bill becomes delinquent. Payment for a **bill is due by the 10th of the month, even if the bill is in dispute.**

H. If the Water District Customer believes a meter is not working properly, they have the right to request the meter be tested by a 3rd party entity by submitting a written request to the District office. The meter will be pulled, and another meter put in its place, the old meter **may** not be put back in its place regardless of the test results. The meter will be sent to a 3rd party meter testing facility. When the results are returned to the District, the District will send a copy of the report to the customer. If the meter passes, the customer will be required to pay the District's Board approved testing fee, the fee will be added to their account. If the meter fails in the customers favor, meaning it is under registering water usage, the customer is required to pay the District's Board approved testing fee, the fee will be added to their account. If the meter fails in the Districts favor, meaning it is over registering water usage, the customer will not be required to pay the District's Board approved testing fee and the District will adjust the customers water usage for the current month in question only. (Revised 4/22/2021)

I. The Water District may pass along to the Water District Customer any fees or charges assessed to the Water District by any Federal, state or county entity.

ARTICLE X

EASEMENTS

Any Person requesting to connect improvements on to the Water District's water system shall grant to the Water District all easements required by the Water District to provide water service to, across, under or on the Parcel or property for which the connection is being sought. Any Person who refuses to grant any easement required by the Water District shall be denied a connection to the Water District's system.

ARTICLE XI

GENERAL PROVISIONS

Section 1. Variation from any term or condition of these Rules and Regulations may be considered only upon the verified application of an affected party to the Board of Directors, setting forth the circumstances whereby the public interest requires such variation. The Water District may require an application for such variation to be presented in public hearing. The Board of Directors shall have the sole discretion to grant or deny any requested variance from any requirement of these Rules and Regulations

Section 2. If any section, paragraph, subdivision, sentence, clause or phrase of these Rules and Regulations shall for any reason be held illegal or unenforceable, such decision shall not affect the validity of the remaining portions of these Rules and Regulations.

Section 3. The statutes of the State of Arizona shall in all respects be considered superior to these Rules and Regulations, with any inconsistency resolved in favor of such statutes and with these Rules and Regulations to be deemed automatically amended to eliminate any inconsistency, which may exist.

ARTICLE XII

MISCELLANEOUS TERMS AND CONDITIONS

Section 1. Recording of Rules and Regulations. Rules and Regulations adopted by the Board and any subsequent amendments shall be recorded with the Yavapai County Recorder.

Section 2. Enforcement of Rules and Regulations. The District hereby authorizes its Attorney, Agents and Employees to take all steps as are necessary to enforce the Rules and Regulations.



ARTICLE XIII

BACKFLOW PREVENTION AND CROSS-CONNECTION CONTROL PROGRAM

Section 1. Policy Statement. The following operating policies were adopted as of the ___ day of _____, 200___ pursuant to Arizona Administrative Code (AAC) Title 18, Chapter 4, Article 2, Section 215, hereinafter called R18-4-215.

Section 2. Purpose. The purpose of these operating policies is as follows:

A. To protect the public potable water supply of the Water District from the possibility of contamination or pollution by preventing the backflow of contaminants and pollutants into the public potable water supply system;

B. To promote the elimination or control of existing cross-connections, actual or potential, with a customer's internal potable water system, plumbing fixtures and industrial piping systems; and

C. To provide for a continuing program of cross-connection control which will prevent the contamination or pollution of the public potable water supply system.

Section 3. Responsibility of the Water District. The Water District shall be responsible for the protection of the public potable water distribution systems from contamination or pollution due to the backflow of contaminants or pollutants through the water service connection. If in the judgement of the Water District, an action on the part of a Water District Customer is required for the safety of the water system, the Water District shall give notice in writing to said Water District Customer to perform said action. Failure, refusal or inability on the part of the Water District Customer to perform such required action in the time frame specified shall constitute grounds for discontinuing water service to the Parcel until such requirements have been satisfactorily met.

Section 4. Responsibility of the Water District Customer. It is unlawful for any person, firm or corporation at any time to make or maintain or cause to be made or maintained, temporarily or permanently, for any period of time whatsoever, any cross-connection between plumbing pipes or water fixtures being serviced with water by the Water District and any other source of water supply or to maintain any sanitary fixture or other appurtenances or fixtures which, by reason of their construction may cause or allow backflow of water or other substances into the water supply system and/or the service of water pipes or fixtures of any consumer of the Water District.

Section 5. Compliance of the Water District Customer as a Condition of Service. All Water District Customers must be in compliance with the Water District's backflow prevention regulations as a condition of service. Some of the actions that Water District Customers may be required to do, as a condition of service, may include, but are not limited to: the installation of approved backflow assembly(ies); the yearly testing and maintenance of such assembly(ies); the making of plumbing modifications, so as to eliminate actual or potential backflow possibilities; and/or the participation of some or all Water District Customers in a Joint Responsibility Program. Failure, refusal or inability on the part of the Water District Customer to perform such required actions in the time frame specified shall constitute grounds for discontinuing water service to the premises until such requirements have been satisfactorily met.

Section 6. Program Administrative Rules and Procedures.

A. The Water District will adopt rules and follow procedures so as to be in compliance with ADEQ requirements, and will make such changes in program rules and procedures from time to time so as to stay in compliance with revised ADEQ requirements.

B. The Standard Operating Procedures for the administration of the Water District's Backflow Prevention Device Inspections, Inc. Backflow Prevention and Cross-Connection Control Program Report dated August 15, 1994, or as outlined or revised by future additions or deletions to this document.

Section 7. Program Guideline Sources. The University of Southern California Foundation for Cross-Connection Control and Hydraulic Research (USC FCCHR) 9th Edition Manual, and definitions, recommendations and guidelines contained therein, are adopted by the Water District and its Board of Directors as the source of all policy statement program definitions, recommendations and guidelines except where superseded by direct ADEQ regulation or guideline policy statement. The Water District may replace this 9th Edition Manual used for the above purposes, with later editions of this work, as they are published, provided this is not contrary to ADEQ regulation or guidance policy statement.

CERTIFICATION

We hereby certify that the foregoing Rules and Regulations were adopted by the Board of Directors, of the Mayer Domestic Water Improvement District, at a Regular Meeting on the 28th day of September, 2017

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APPENDIX A

Critical Water Conditions and Restriction Levels

Water Restriction Levels

1. Normal Usage

   Normal water usage is permitted; however, reasonable and prudent conservation should be exercised.

2. No Outside Watering from 6:00AM to 6:00PM

   A condition exists that requires temporary suspension of outside watering from 6:00 AM to 6:00PM to ensure that all residents and the Fire Department have sufficient water for normal use.

3. No Outside watering

   All outside watering must be stopped during a specified time or until further notice. A more extreme condition exists that requires the elimination of outside watering for one or more days.

4. Emergency Conditions

   All water delivery must be stopped. A condition exists that requires either all water production to be used for fire control, the water cannot be consumed due to contamination or all water producing capacity is out of order.

"No Outside Watering" Conditions

State Administrative Code R18-4-502 requires that water pressure of at least 20 pounds per square inch (psi) at ground level be maintained at all points in the system under all conditions.

The most common reasons for eliminating outside watering are the drought conditions that increase outside watering; pumping and distribution equipment failure, or increased threat of fire.

Signs will be posted in obvious places stating the watering status. It is the responsibility of all residents to be aware of the "No Outside Watering" Conditions. For example, if it is dry and a holiday weekend, all residents should check the watering status before turning on the outside water.

Consequences for Not Obeying Restrictions

During water crisis conditions, the Water District staff will periodically patrol the community and respond to complaints of excessive water usage.

If a violation is encountered, the customer will be advised of the water supply conditions and requested that the excessive usage be curtailed.

The District, and or District Manager may, at their/his/her discretion, impose a service charge for water used in excess of the amount deemed appropriate for current water availability in order to encourage compliance. (Revised 2/27/2020)

Non-compliance may result in the water being turned off at the District valve and fees may apply.

Note: The Mayer Domestic Water Improvement District was established to provide water to everyone in the District and there are times when everyone must limit their demand to achieve a level of fair usage. In addition, everyone must remember that we live in a time of drought and should expect to react accordingly.