

Mayer Domestic Water Improvement District
PO Box 416 ~ 12994 E. Central Avenue, Mayer, Arizona 86333 ~ 928-632-4113

Account Application

Account #: _____ **Start service** _____ **Stop Service** _____

Applicant Name: _____ **Driver's License#** _____

Service Street Address: _____ **Home [ ] or Business Property [ ]**

Mailing Address: _____ **City:** _____ **State:** _____ **Zip:** _____

Telephone #: _____ **Alternate #:** _____

Email Address: _____

Property Owner's Name _____ **Telephone:** _____
(if different than Applicant)

References

1.) **Name:** _____ **Phone Number:** _____

2.) **Name:** _____ **Phone Number:** _____

Applicant Signature: _____ **Date:** _____

For Office Use Only

Application fee: $_____ **Reading Date:** _____

Security Deposit: $_____ **Meter Serial:** _____

Disenfranchised Fee: $_____ **Meter Read:** _____

Total Amount Due: $_____ **Read By:** _____

Amount Paid: $_____ **Sequence #:** _____

Cash/Check/M.O./Card **PayClix** **Dial My Calls** **Rate Code**

Application Processor: _____

REVISED 1/9/2024



Service Agreement

In consideration that the Mayer Domestic Water Improvement District furnish water at the address listed, I hereby agree to pay any and all charges for services furnished according to the rules established by the Board of Directors of Mayer Domestic Water Improvement District. This obligation to pay shall be in force from the date of this agreement until the District is notified in writing to discontinue service.

I further understand that if I fail to pay the water bill and move to a new address, water services will not be turned on at the new location until previous balance is paid in full.

I have read and understand Mayer Domestic Water Improvement District's Water Rates, Discontinue Water Service Policy, Account Responsibility, Late Charges, Time limits/Notice of Turn-off Policy and Waiver of Imposition of late charges, Turn on, Deposit Charges.

Print Name of Property Owner/Renter

Signature of Property Owner/Renter

Date

Witnessed

REVISED 1/9/2024



Rates and Fees

Once an application is accepted and water is turned on, a MINIMUM BASE RATE PLUS TAX is charged each month whether water is used or not. **Water meters are read on or around 15th of each month, bills will be mailed out by the 20th and payments are due on the 10th of each month.**

Water Base Rates Are Determined by The Meter Size

Meter Size	Minimum Base Rate	Water Usage Rate	Per 1000 gallons
5/8"x3/4" & 3/4"	$31.50	0 - 2000 gallons	$4.00
1"	$51.50	2001 - 5000 gallons	$4.75
1.5"	$98.50	5001 - 9000 gallons	$5.75
2"	$154.90	9001 - 14000 gallons	$6.75
		14001 - 30000 gallons	$7.75
		30001+ gallons	$16.75

Fees

New Account Application Fee	$30.00 per property
Security Deposit per property(meter)	$120.00 5/8"x3/4" meter
	$175.00 1" meter
	$250.00 1.5" meter
	$375.00 2" meter
Disenfranchised Fee	$300.00
Late Fee	10% of current bill
Returned Check Fee	$25.00
Convenience fee (Credit Card Transaction Fee)	3% of transaction
Reconnection Fee (Delinquent Shut off)	$45.00
Call out 5pm – 7am	$45.00 min. 1 Truck/1 Employee
	$30.00/hr ea additional employee
	$80.00/hr backhoe, 1 operator, 1 spotter
	$80.00/hr vac trailer, 2 operators
Meter Rereads	$20.00
Meter Testing	Current cost from 3rd party meter testing facility
	Plus MDWID postage cost
	Plus Labor

Account Responsibility

Any owner's/customer's tenant who is responsible for paying the Mayer DWID water utility bill while in an agreement or rental contract for said property will be required to fill out a New Account Application and pay all applicable fees to transfer the account billing into their name. An owner/customer is liable for any delinquent water bill left by a guest, tenant, employee, or other authorized party occupying said property. The property owner/customer will be required to pay the delinquent amount and any fees that apply. New tenants or new owners will not be allowed to start service at the property until any previous balance on the account is paid to the District. The owner/customer will be billed and be responsible for the minimum monthly service fee plus tax at such time the property is not being occupied.



Late Charges:

All delinquent accounts shall be charged a late charge of ten percent (10%) of the bill in addition to other charges due.

Discontinue Water Service

Bills will be sent to the account holder or applicant of record. It is the account holder or applicant's responsibility to notify the Water District Office of the desire to discontinue water service when a property is sold, or the authorized guest, tenant, employee, or other authorized party moves out. The account holder or applicant is responsible for any water usage up until the District is notified to discontinue water service. This needs to be done to stop the minimum monthly service fee charged to the account holder.

Time limits/notice for turn-off service

Bills, including all applicable fees and state sales tax are due by the 10th of each month. Bills will be considered delinquent one (**1**) calendar day after due date. After the delinquent date, the Water District may, upon **twenty-eight** (**28**) calendar days **after the billing date**, shut off service to the Water District Customer whose bill is delinquent. If your service is disconnected for non-payment, you will still be charged the minimum base rate (plus tax) a month during the time your water was turned off. Water will be restored when balance is paid in full plus the $45.00 turn on fee.

Failure to receive bills or notices shall not prevent such bills from becoming delinquent nor relieve the Water District Member of its obligation to pay the bill or to comply with the terms and provisions of a notice. If the Water District Customer believes a bill to be in error, it shall present its claim in writing to the Water District before the bill becomes delinquent. Payment for a **bill is due by the 10th of the month, even if the bill is in dispute.**

If a customer is unable to make their monthly payment, it is the customer's responsibility to make payment arrangements before the bill due date. The only past due notice a customer will receive is on their bill. No other notices will be served.

Waiver of imposition of late charges, turn on, deposit charges.

District staff and/or manager are not empowered to grant a waiver of any fees, charges or deposits. Any customer who objects to fees, charges or deposits required herein may request of the District Board, at a regular meeting, a waiver and refund of such charges by:

a. Filling out an application of waiver/refund at District Office, and
b. Paying all monthly charges, late charges, turn-on fees and deposits required on the service connection for which waiver is sought.
c. If the Board grants the waiver, the Staff shall issue the approved refund within thirty (30) days of the Board's decision.